

I. Preventive Promotion Campaign and Training - Training -

Police Department

Training Program for Anti-Human Trafficking of the year 2021

1. To strengthen the awareness of anti-human trafficking regulations and build the ability of identification to human trafficking victims, Police Department held a training program on October 14th, 2021. The 45 trainees included detectives, police officers dealing with foreign affairs or women and children protection cases. The program is expected to equip the law enforcements with better skills both on human trafficking cases and human rights protection.
2. Police Department invited **Huang Pei-Yu, the prosecutor of Taiwan High Prosecutors Office**, to give a lecture on “The Practice of Detection of Human Trafficking” . This lecture aimed to develop the ability of detecting human trafficking cases as well as strengthen the partnership between law enforcements and fellows of the New Taipei City network. Furthermore, Sergeant Chen Yu-Chi, Guo Geng-Syun and Zhou Liang-Long, supervisors of combating human trafficking, shared their experience in dealing with human trafficking cases in the training program .



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Labor Affairs Department

Training Program on Foreign Workers Regulations

The department held **1** seminar on foreign workers regulations for employers and employees of private care institutions, private employment service institutions and manufacturing or construction industries to develop their awareness of human trafficking by the end of November in 2021.



Working on Inspections to Stop Violations

period \ category	Life Management Checking	Reports	Sanctions
2021(Jan.-Nov.)	14,139 (cases)	871 (cases)	458 (cases)
2020(Jan.-Nov.)	21,236 (cases)	1,141 (cases)	469 (cases)
Increasing Rate	-33.4%	-23.6%	-3%

- The life management checking is based on multilingual surveys or accompanied by interpreters to ensure the results are true. Inspectors will also find out if there are any human trafficking cases through these results and transfer founded cases to police.



I. Preventive Promotion Campaign and Training - Preventive Promotion -

Police Department

Continuance of Preventive Promotion on Anti-human Trafficking

To encourage the expatriates including migrant workers trust Taiwan's police and maximize the effect of preventive promotion, the department collaborates with institutions such as National Taiwan University of Arts to deliver the information of anti-human trafficking and crime prevention.

October 12th, 2011
Unitech PCB

October 21st, 2021
National Taiwan University of Arts

October 22nd, 2021
JIAO HSIUNG Industry Corp.



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Labor Affairs Department

Preventive Promotion to Instruction Industry: 22 events held by the end of November in 2021.

Based on a database of construction sites provided by Labor Standards Inspection Office which belongs to the department, the inspectors list high-risk ones and make visits. They distribute pamphlets about how to inspect ID of foreigners and remind those companies of access control in prevention of the presence of undocumented foreign labors at construction sites.



Visiting Foreign Fishermen and Giving Preventive Promotion: 5 events held by the end of November in 2021.

The department visits the fishing ports located in Gongliao, Ruifang, Wanli, Tamsui and Jinshan. They deliver pamphlets and information of foreign workers' rights to reduce crimes and violations.

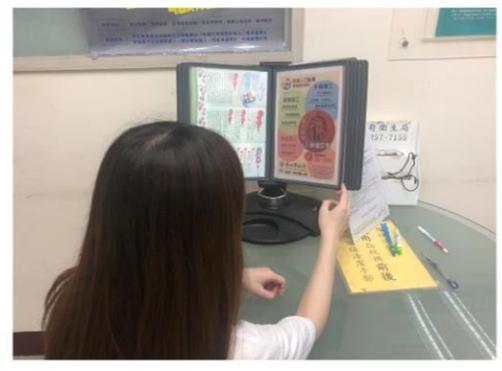


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Department of Health

Print Promotion

The department put up posters and placing pamphlets at the service counter and tables for the public.



On-Line Promotion

The department put up e-posters, videos, and the link of same issue (provided by National Immigration Agency, hereinafter referred to as NIA) for the public.



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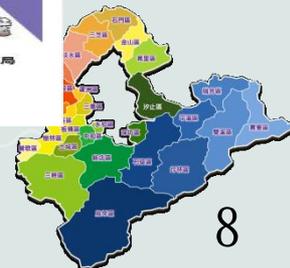
Social Welfare Department

The department held the campaign on the official website to promote the issues on anti-human trafficking.



Column on anti-human trafficking

Hotlines of reporting anti-human trafficking cases

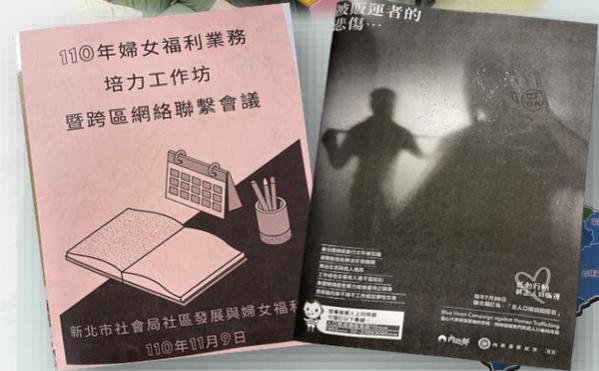
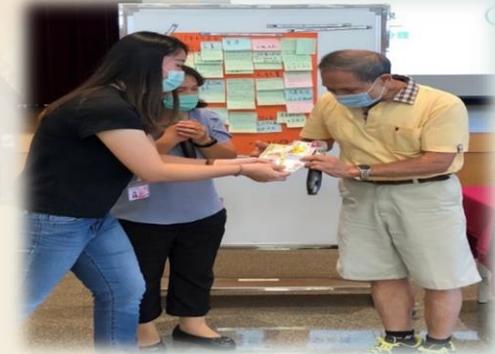


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Social Welfare Department

The department delivered anti-human trafficking information with pamphlets, posters and videos in various events to about **264** participants.

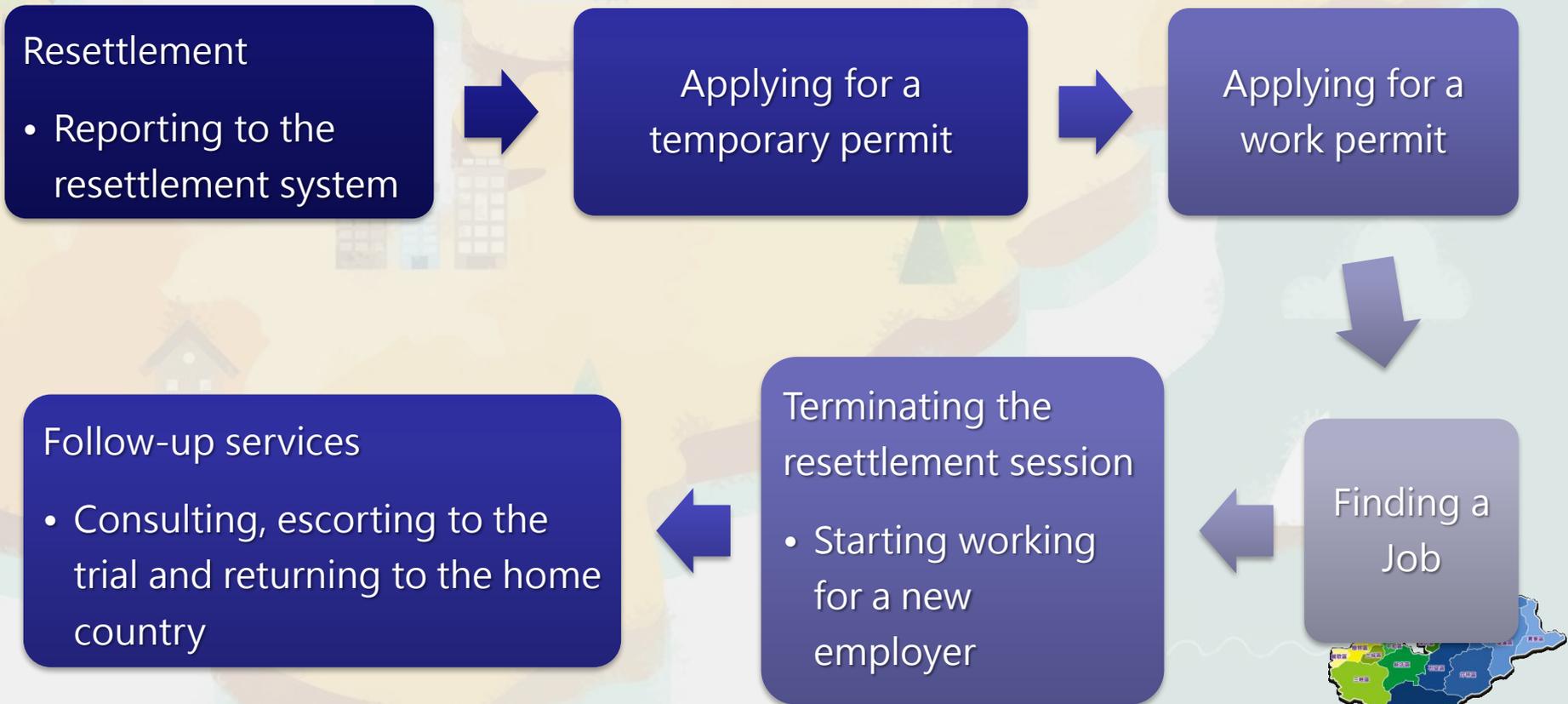
Date	Events
September 23 rd , 2021	Empowerment Lectures for District Offices' Personnel
September 30 th , 2021	Gender Friendly Lectures for Communities
October 18 th , 2021	Empowerment of Communities and Rooting in Organizations Lectures
November 9 th , 2021	Cross-Field Connection Meetings of Women' s Welfare
November 10 th , 2021	Empowerment of Communities and Rooting in Organizations Lectures in Xindian Dist.



II. Resettlement and Providing Shelters

Labor Affairs Department

Resettlement mechanism:



II. Resettlement and Providing Shelters

Labor Affairs Department

Resettlement and assistance services for human trafficking victims with work permits:

Escorting Services to Medical Treatments
Collaborating with social workers from NGOs to provide escorting services for victims

Labor Dispute and Resolution
Helping employers or agencies to resolute labor dispute

Accessing Victims to Various Services
Introducing services provided by Legal Aid Foundation, Embassies, Consulates and Domestic Violence Prevention Center

Changing Employers and Returning Services
Helping foreign workers find a new job or return to the home country

II. Resettlement and Providing Shelters

Labor Affairs Department

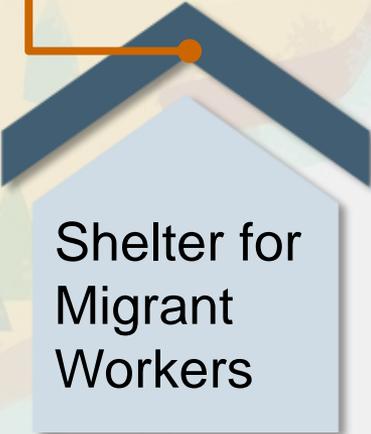
Shelter for Migrant Workers

- ✓ Established in 2009
- ✓ Managed by **The Garden of Hope Foundation**
- ✓ Sheltered **14** workers in 2021 (by the end of Nov.)
- ✓ The department visits the shelter **every month** to ensure the safety and stability



Resettlement services of other organizations

- ✓ Besides the shelter of New Taipei City, resettlement services provided by other NGOs are also available
- ✓ NGOs included: **TIWA, Serve the People Association, HMISC, KDEI Taipei, VMWBO and Hope Workers' Center**
- ✓ Sheltered **14** workers in 2021 (by the end of Nov.)
- ✓ The department visits the shelters **every quarter**



Shelter for Migrant Workers



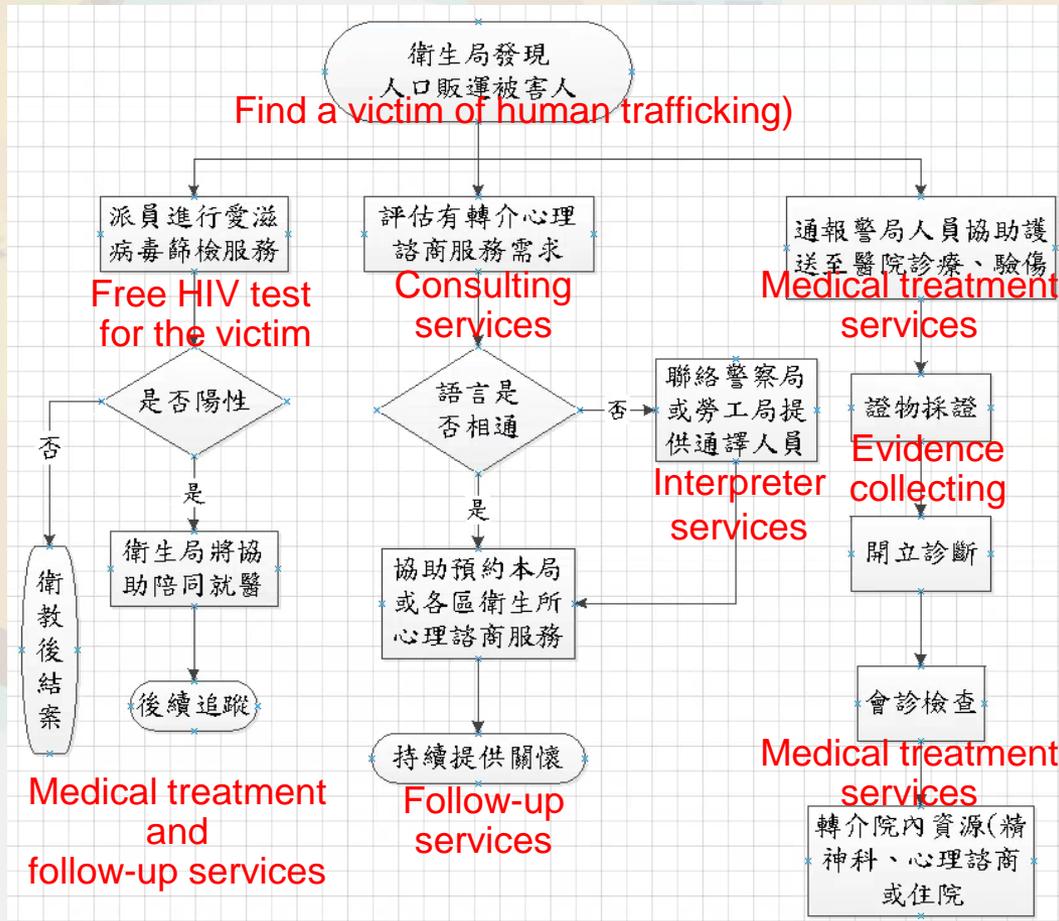
Resettlement services of other organizations



II. Resettlement and Providing Shelters

Department of Health

SOP of providing services to victims of human trafficking



1. HIV Testing

If the HIV testing result is positive, the department will access the victim to medical service and follow-up.

◆ Hotline for HIV: 0800-001-069

2. Providing Consulting Services

If the victim need consulting services, the department will provide the services to help the victim recover from it.



II. Resettlement and Providing Shelters

Social Welfare Department

Minor Victims with Citizenship

- A. The social workers of the Domestic Violence and Sexual Assault Prevention Center are on duty all days to be summoned and present with victims during police questioning. The center is also equipped with an independent resettlement emergency and short-term shelter unit to provide at least one year follow-up and counseling services for returning home cases to protect the rights of minor victims of sexual exploitation.
- B. The department resettled **6** cases in emergency, assisted in being present with **21** cases during police questioning, and followed up **157** cases from July to November in 2021.

Adult Victims with Citizenship

- A. In response to public requests for help or notifications from judicial and police agencies, we have our staffs present with victims during police questioning, ensure their personal safety, and provide them with medical treatment, interpretation, legal, psychological counseling, economic or other necessary assistance based on their conditions.
- B. No reported case of human trafficking victims with citizenship from July to November in 2021.



III. Cases Investigating and Solving

Police Department

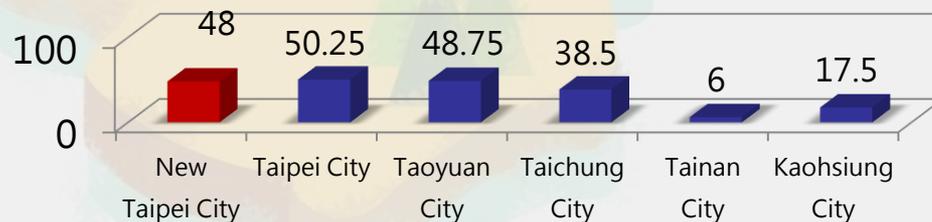
Cases solved in 2021:

The department had solved 13 cases from January to October.

The comparison with other 5 special municipalities is listed bellow:

	New Taipei City	Taipei City	Taoyuan City	Taichung City	Tainan City	Kaohsiung City
Total Case Number	13	13	16	11	3	5
Labor Exploitation	2	-	1	3	-	1
Sexual Exploitation	11	13	15	8	3	4
Score	48	50.25	48.75	38.5	6	17.5

The Score Chart



- New Taipei City
- Taipei City
- Taoyuan City
- Taichung City
- Tainan City
- Kaohsiung City

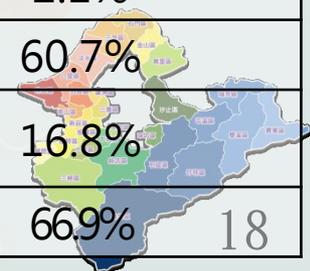


III. Cases Investigating and Solving

Labor Affairs Department

Punishment of Violations of Employment Service Act (from January to November in 2021)

Period	Violation Types	Cases	Proportion (share in all sanction cases)
2020	§44 (Illegal accommodation)	105	19.8%
	§45 (Illegal work referral)	15	2.83%
	§57① (Illegal employment)	151	28.5%
	§57③ (Appointing the employed foreign worker to work that is not within the sphere of the permit)	63	11.9%
	Total	334	63%
2021 January to November	§44 (Illegal accommodation)	68	20.4%
	§45 (Illegal work referral)	7	2.1%
	§57① (Illegal employment)	202	60.7%
	§57③ (Appointing the employed foreign worker to work that is not within the sphere of the permit)	56	16.8%
	Total	333	66.9%



IV. Partnership

Police Department

1. Collaborating with MECO

To secure safety of Filipino workers in Taiwan, the department visited MECO to build a partnership and collaborate if Filipino workers need help.



2. Regional Security Officer of AIT visiting the department and promising to work together on anti-human trafficking

RSO John Neidow visited the department on September 7th this year, developing a partnership on intelligence exchanging and crime investigation to combat crimes such as human trafficking.



IV. Partnership

Labor Affairs Department

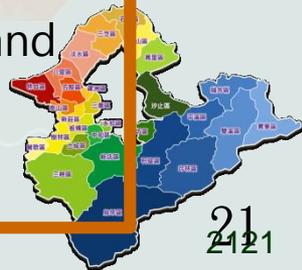
Holding Coordination Meeting

The department held this coordination meeting and had relevant governmental agencies and non-governmental organizations present to discuss issues about migrant workers.



Meeting with Employment Services Institution

The department invited employment services institutions dealing with foreign workers to the meeting and exchanged opinions of foreign workers' issues.



IV. Partnership

Labor Affairs Department

Interpretation Service and Presence During Police Questioning

The department has set up the interpreter database with 82 interpreters in four languages. This database is accessible to police agencies to request interpreters be present with victims in making statements during police questioning and in appearing in court for interpretation. The service is to secure foreign workers' safety and facilitate the investigation.



新北市政府勞工局翻譯人才資料庫				
國籍	姓名	電話	住宿地	備註
越南	曾女香			
越南	嚴詠嫻			
越南	范秋水			
越南	江燕萍			
越南	鄭妹			
越南	李麗姑			晚上不行
菲律賓	陳慈治			
泰國	徐德秀			晚上不行
泰國	陳瑪莉			
泰國	楊海雯			
泰國	李拉雀薇			晚上不行

IV. Partnership

Department of Health

Continuing Trainings for Professionals in Domestic Violence and Sexual Assault

The department coordinated with hospitals within New Taipei City to organize continuing trainings for professionals in domestic violence and sexual assault to have them familiarize themselves with various handling procedures, reporting obligation and regulations and to effectively use the limited time to provide complete and professional diagnosis and treatment services. Due to the impact of COVID-19 pandemic this year, the department planned to hold 12 sessions in the second half of the year.

Hospitals	Date	Number of Participants
En Chu Kong Hospital	May 13 th , 2021	28
Yonghe Cardinal Tien Hospital	September 17 th , 2021	41
Tucheng Hospital	September 30 th , 2021	54
Sijihih Cathay General Hospital	November 5 th , 2021	69
Taipei Tzu Chi Hospital	November 5 th , 2021	28

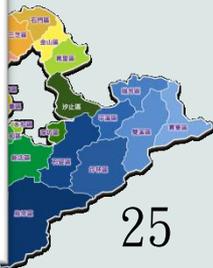


V. Other Improvements or Innovative Measures

Department of Health

Work Shop of Study on Juveniles' Internet Addiction and Convention on the Rights of the Child

The department collaborated with Bali Psychiatric Center, Ministry of Health and Welfare to hold "Workshop of Study on Juveniles' Internet Addiction and Convention on the Rights of the Child" to train teachers in junior and elementary schools and medical personnel in the front line with anti-human trafficking ideas. This workshop aimed to improve the caring work on both the physical and mental health of children and juvenile in New Taipei City.



V. Other Improvements or Innovative Measures

Department of Health

New Taipei E-sports Overlord in Health Star Alliance Online

The department has collaborated with the education department to hold an esports competition (New Taipei E-sports Overlord in Health Star Alliance Online) in 2021. The questions of the competition included health care concepts. All participants could obtain the correct knowledge of health and medical care during the competition. Among them, mental health (including issues on anti-human trafficking) questions were answered for a total of **79,371** times, and up to **74.33%** of answers to those questions were correct.



V. Other Improvements or Innovative Measures

Labor Affairs Department

High-risk workplace care action plan for migrant workers

In order to protect the rights and interests of migrant workers, the labor department continues to follow up and counsel through telephone and receives complaints from migrant workers who used to suffer from sexual harassment, sexual assault, or personal injury in the workplace and those who had been forced to receive assignments not authorized within their work permit. **2,078** persons has been cared for by the end of Nov. 2021.



Type A (once a month) :

Victims of sexual assault, sexual harassment, injury, or human trafficking.

Type B (once every two months) :

Foreign workers who were appointed to work without permit or have been reported missing.

Type C (once a quarter):

Foreign workers who had been in labor disputes dealt by the department or been over-charged the fee by employment services institutions.

Type D:

Work places which are concerned with potential risks. The frequency of care action should be set by the authority.

